

NOISE, VIBRATION OR HARSHNESS

Customer Name: _____

Date: _____ RO#: _____

Please check all applicable boxes and fully describe the condition that applies to your vehicle.

1. THIS IS THE PROBLEM

Vehicle is making a noise

The noise sounds like:

- Bump Clunk
- Rattle Squeak
- Boom Drone
- Whine Growl
- Other, describe _____

Vehicle has a vibration

The vibration might sound like:

- Buzz Rattle
- Growl Resonating
- Other, describe _____

Vehicle has a harshness

The vehicle is making a:

- Buzz Hum
- Growl Boom
- Drone Other, please describe

Spend 1 hour diagnosing the problem, and make sure vehicle is safe.

Spend up to 3 hours diagnosing the problem.

Is the problem getting worse?

- Yes
- No

2. IT OCCURS AS FOLLOWS

Heard or felt from _____ part of the car

- Front Right Left
- Rear Right Left
- Inside of car Outside of car
- Under the car

It occurs at:

- Idle Light Acceleration
- Medium Acceleration Heavy Acceleration
- _____ MPH _____ MPH

It happens:

- All the time Once a week
- Once a day Once a month
- Last time the problem occurred _____
- Other, please describe _____

The engine was:

- Cold Hot Normal operating temperature

The outside temperature was:

- Cold Warm Hot
- Dry Sunny Raining
- Other, describe _____

AC on? Yes No

Windows down? Yes No

Towing a trailer? Yes No

Other _____

Additional Information:
